

## Easy-On Wireless Tail Lights Troubleshooting Guide

**Problem:** a Tail Light does not respond to a command.

*Resolution:*

- Check that the batteries have not popped out of their holder.
- Check that the batteries are installed with the correct polarity.
- Ensure that you have fresh batteries in the Tail Light.
- Remove the batteries, reinstall them, then go through the training cycle

**Problem:** the Remote does not power on or does not stay powered on

*Resolution:*

- Replace the Remote's battery

**Problem:** the Tail Lights operate when the Remote is held near them, but not when the Remote is placed in the passenger compartment

*Resolution:*

- Try moving the Remote to different locations in the compartment
- Try positioning the Remote in different orientations
- Try moving the position of the Tail Lights

**Problem:** a Tail Light appears dim when the lights are on full power

*Resolution:*

- Replace the batteries in that Tail Light then re-train it to your Remote

**Problem:** the tether strap has slipped out of its clip.

*Resolution:*

- Re-route the tether strap using the other strap or the following figures as a guide. Be sure to slide the "D" clip snug up against the back plate.



### Technical Support

We look forward to your feedback about the product. Should you have any questions, please contact us at 1-866-889-8386.

(\*We suggest that you print this page and place in the EasyOn storage box for easy reference)